

## Web Browser Compatibility Settings

### Internet Explorer 10/11:

1. Select "Compatibility View Settings" from the "Tools" menu.
2. Add "lacounty.gov" to sites to view in Compatibility View.
3. Close and restart Internet Explorer.

### Google Chrome (PC/Android Devices):

OARRS is compatible with the Chrome browser. However, you need to enable pop-ups from the site "lacounty.gov"

1. Click the Settings icon (three horizontal bars at the top right of the window) or open a new tab and enter "chrome:/settings" as the URL.
2. Click "Show Advanced Settings"
3. Under "Privacy" click "Content Settings"
4. Under "Pop-Ups" click "Manage Exceptions"
5. Add "[\*.]lacounty.gov" to the exceptions list. This will enable pop-ups from all LA County sites in one shot.
6. Click "Done"
7. Close the settings browser tab.

### Mozilla Firefox:

OARRS is compatible with Firefox, but as with the other browsers, pop-ups have to be enabled.

1. Click "Tools", then "Options" from the menu.
2. Click the "Content" icon.
3. On the "Pop-Up Windows" line click "Exceptions"
4. Enter "lacounty.gov" and click "Allow". This should allow pop-ups from all LA County sites.
5. Click "Close", then Click "OK" to finish up.

### Safari (Mac/iPad):

OARRS seems to be compatible with Safari. However, Safari does not have provisions for managing pop-up windows but the OARRS pop-ups work normally.

***Note: testing was done using Safari for Windows (PC) version 5.1.7.***